

MANOR FARM CARAVAN & CAMPING SITE LTD

TERMS & CONDITIONS

STORAGE

SET OUT BELOW ARE MANOR FARM CARAVAN SITE'S TERMS AND CONDITIONS. PLEASE READ THEM CAREFULLY AND FAMILIARIZE YOURSELF WITH THEM. BY ACCEPTING A STORAGE PITCH, YOU AGREE THAT YOU HAVE READ, UNDERSTOOD AND WILL ADHERE TO, OUR TERMS AND CONDITIONS.

1. To store your van with us payment is required in advance.
2. **ANY LATE STORAGE PAYMENTS WILL INCUR A 5% CHARGE.**
3. During the '**Closed Season**' site visits are by appointment only, please contact the office during our winter opening hours. For security you **MUST** check in at the office on arrival and departure. The toilet blocks will be locked.
4. If a friend, member of your family or anyone else is going to be collecting or using your caravan or boat please let us know for security reasons.
5. Everyone is asked to observe a speed limit of **5MPH** whilst on the site, in the interests of safety. Please always be aware of children and animals around the site, particularly near the shop and playground.
6. **FIRE POINTS** and **ALARM BELLS** are located at the **shop, toilet blocks, camping field and the bin areas** around the site.
7. The **FIRE ASSEMBLY POINT** is located outside the **shop/office**.
8. There is a limit of 26ft **exterior** measurement in our storage area.
9. We require a set of keys, which will be locked in the office, including any security device keys, for **ALL** caravans or boats stored on site.
10. May we remind you that caravans and boats are kept on site at the owners' risk. Therefore, you are strongly advised to check that your own insurance is adequate and that all caravans and boats have a hitch-lock and wheel clamp.
11. When leaving your caravan or boat in storage, please ensure that your **GAS** is turned off (disconnected at the regulator), your **ELECTRIC** is switched off (in your caravan) and everything is locked and secure.
12. An annual gas and fire safety check is required for all vans used on site. This is a compulsory safety requirement irrelevant of usage. Fire safety check includes Fire extinguisher, fire blanket and smoke/carbon monoxide alarms. It is a site requirement that you have an up-to-date fire extinguisher, fire blanket, smoke alarm and carbon monoxide alarm in your caravan.
13. The site height barrier is locked at 11:00pm during peak season (April - August) and at dusk during low season, opening at 9:00am, unless otherwise requested.
14. When collecting your van please give at least 1 Weeks' notice.
15. If you are thinking of selling or changing your caravan and would like to advertise it, then please visit the office to give us your caravan details.
16. The standard fee for advertising your caravan is **3% of the selling price** upon completion of the sale.
17. In the event of an accident or emergency, hospital and local doctors' numbers can be found on the reception notice board or in the laundry rooms at each toilet block. If in any doubt **dial 999**.
18. **Manor Farm cannot be held responsible or financially liable for any personal injury, loss, damage, or any restriction of use to your property, including caravans and vehicles while kept on this site.**

Thank you