

# MANOR FARM CARAVAN SITE LTD

## TERMS & CONDITIONS TOURING AND CAMPING

SET OUT BELOW ARE MANOR FARM CARAVAN AND CAMPING SITE'S TERMS AND CONDITIONS. PLEASE READ THEM CAREFULLY AND FAMILIARISE YOURSELF WITH THEM. BY ACCEPTING A TOURING/CAMPING PITCH, YOU AGREE THAT YOU HAVE READ, UNDERSTOOD AND WILL ADHERE TO, OUR TERMS AND CONDITIONS.

1. The site is open from the 15<sup>th</sup> of March to the 15<sup>th</sup> of November.
2. There is a limit of 26ft **exterior** measurement on touring caravans and motorhomes.
3. Pitches have an electric hook-up of 10amps.
4. Taps (drinking water) are located all around the site.
5. Please do not store food or food waste in your tent or awning as this encourages scavengers.
6. As a guide please use the pitch number to setup centrally allowing maximum space for all.
7. Pitches should be available from **noon** on the day of arrival until **11:00am** on your day of departure; this can be extended if the pitch is available.
8. The maximum length of time you can stay on site is 30 consecutive days, no return within a month.
9. A deposit of half the total amount is required to secure your pitch, **DEPOSITS ARE NON-REFUNDABLE.**
10. Your booking balance must be paid 1 week prior to arrival.
11. If you are staying for two nights or less, then the full amount must be paid.
12. There is a minimum of 3 nights booking during the school holidays.
13. It is recommended that you have an up-to-date fire extinguisher, fire blanket, smoke alarm and carbon monoxide alarm in your caravan.
14. The site height barrier is locked at 11:00pm during peak season (April - August) and at dusk during low season, opening at 9:00am, unless otherwise requested.
15. Please respect our site and others around you by adhering to our **NO NOISE AFTER 11:00PM** policy. We will ask anyone who does not, to vacate their pitch immediately with no refund, whatever time of night.
16. No unsupervised youths or groups are allowed to stay on site. Bookings are only accepted by persons 18 and over.
17. The playground closes at 9:00pm and children should be **SUPERVISED BY AN ADULT AT ALL TIMES.**
18. No ball games are allowed near the caravans or RV's, you will be held responsible for any damage caused.
19. No open fires, fire pits, kites or drones are allowed on site.
20. Flags should be no more than roof height.
21. Everyone is welcome in our Pets Corner; times are available on the gate. **PLEASE DO NOT FEED** any animals unless you are with a member of staff.
22. Parents are asked to see that their children do not play or cause damage in or around the toilet blocks and will held responsible for any damage caused.
23. The toilets are cleaned daily, and you are respectfully asked to leave them as you find them! Please let us know at the office if you find any faults.
24. Lost property will be held at the shop/office until the 15<sup>th</sup> November after which it will be donated to charity.
25. Dogs must be on a lead and under control. There is a dog walking area for you to exercise your dogs. Please clean up after your dog and deposit in the **GENERAL WASTE** bins provided, do not leave your dogs unattended.
26. Under no circumstances can animals be left in cars or caravans during their owners' absence during the day or night.
27. Everyone is asked to observe a speed limit of **5MPH** on the site, in the interest of safety. Please be aware of children and animals at all times around the site.
28. When parking next to your van you are reminded to park **HORIZONTALLY** across the site, **NOT FACING UP/DOWNHILL.**
29. **FIRE POINTS** and **ASSEMBLY POINTS** are located at the toilet blocks and the shop/office. It is recommended you have an up-to-date fire extinguisher and fire blanket with you during your stay.
30. In the event of an accident or emergency, hospital and local doctors' numbers can be found on the Reception notice board or in the laundry rooms at each toilet block. If in any doubt dial 999.
31. **Manor Farm cannot be held responsible or financially liable for any personal injury, loss, damage, or any restriction of use to your property, including caravans, motorhomes and vehicles while kept on this site.**

**Manor Farm offers a non-commercial, quiet, family run site on a working farm.**

**We hope you enjoy your stay!**