

# **MANOR FARM CARAVAN SITE LTD**

## **TERMS & CONDITIONS**

### **TOURING AND CAMPING**

**SET OUT BELOW ARE MANOR FARM CARAVAN AND CAMPING SITE`S TERMS AND CONDITIONS. PLEASE READ THEM CAREFULLY AND FAMILIARISE YOURSELF WITH THEM. BY ACCEPTING A TOURING/CAMPING PITCH, YOU AGREE THAT YOU HAVE READ, UNDERSTOOD AND WILL ADHERE TO, OUR TERMS AND CONDITIONS.**

1. The site is open from the 15<sup>th</sup> of March to the 15<sup>th</sup> of November.
2. There is a limit of 26ft **exterior** measurement on touring caravans and motorhomes.
3. Pitches have an electric hook-up of 10amps.
4. Taps (drinking water) are located all around the site.
5. As a guide, please use the pitch number to setup centrally allowing maximum space for all, as shown in your welcome pack.
6. Pitches should be available from **noon** on the day of arrival until **11:00am** on your day of departure; this can be extended if the pitch is available.
7. The maximum length of time you can stay on site is 30 consecutive days, no return within a month.
8. A deposit of half the total amount is required to secure your pitch, **DEPOSITS ARE NON-REFUNDABLE**.
9. Your booking balance must be paid 1 week prior to arrival.
10. If you are staying for two nights or less payment is required in full.
11. There is a minimum of 2 nights booking during peak times.
12. Please respect our site and others around you, excessive noise and revelry are **NOT** acceptable at any time. We will ask anyone who does not, to vacate their pitch immediately with no refund, whatever time of night.
13. No unsupervised youths or groups are allowed to stay on site. Bookings are only accepted by persons 18 and over.
14. Everyone is asked to observe a speed limit of **5MPH** whilst on the site, in the interests of safety. Please always be aware of children and animals around the site, particularly near the shop and playground.
15. When parking next to your van you are reminded to park **HORIZONTALLY** across the site, **NOT FACING UP OR DOWNHILL**.
16. **FIRE POINTS** and **ALARM BELLS** are located at the **shop, toilet blocks, camping field and the bin areas** around the site.
17. The **FIRE ASSEMBLY POINT** is located opposite the **shop/office** by the fenced area, clearly marked.
18. **Flags are banned on site due to obstruction of the outstanding view.**
19. Please do not store food or food waste in your tent or awning as this encourages scavengers.
20. **Electric cars cannot be charged at your pitch.** Please use the EV chargers located at the parking area below the shop/office.
21. It is recommended that you have an up-to-date fire extinguisher, fire blanket, smoke alarm and carbon monoxide alarm in your caravan or motorhome.
22. The site height barrier is locked during the closed season (except for access).
23. The playground closes at 9:00pm and children should be **supervised by an adult at all times**. Although our playground equipment is checked and tested regularly, it is used at your own risk.
24. **No ball games are allowed near any caravans.**
25. **Open fires, fire pits, kites, and drones are NOT ALLOWED on site in any area.**
26. Barbecues' must be a safe distance from any caravan, tent or awning.
27. Everyone is welcome in our Pets Corner; times are available on the gate. **PLEASE DO NOT FEED** any of the animals.
28. **Parents are asked to see that their children do not play in or around the toilet blocks and will be held responsible for any damage caused.**
29. The toilet blocks are cleaned daily, and you are respectfully asked to leave them as you find them! Please let us know **at the office** if you find any faults, so they can be dealt with swiftly.
30. Lost property will be held at the shop/office until the 15<sup>th</sup> November, after which it will be donated to charity.
31. Dogs must be on a lead and under control. There is a dog walking area for you to exercise your dogs. Please clean up after your dog and deposit in the **GENERAL WASTE** bins provided.
32. **Under no circumstances can animals be left in cars or caravans during their owners' absence during the day or night.**
33. In the event of an accident or emergency, hospital and local doctors' numbers can be found on the reception notice board or in the laundry rooms at each toilet block. If in any doubt **dial 999. There is a Defibrillator in the RED phone box by reception.**
34. **Manor Farm cannot be held responsible or financially liable for any personal injury, loss, damage, or any restriction of use, including caravans, vehicles and utilities while kept or used on this site.**

**Manor Farm offers a non-commercial, quiet, family run site on a working farm.**

**We hope you enjoy your stay!**